



For Immediate Release:

Allentown Parking Authority Introduces New Ticket Payment Plan Program

Starts August 4 — Helping City Visitors and Community Members Manage Parking Fines with More Flexibility

ALLENTOWN, PA – Starting **Monday, August 4, 2025**, the Allentown Parking Authority (APA) will launch a **new Pilot version of its payment plan program** to assist All Visitors and Community Members pay off eligible parking tickets in smaller, more manageable amounts.

How the Program Works

Any City Visitors or Community Members may enroll in a payment plan for any ticket received **within the first 10 days of issuance**. To start a plan:

- They will need to make a **20% down payment** of the total ticket amount.
- The remaining balance will be spread out in **five equal weekly payments**.
- They must be the **registered owner of the vehicle** and show valid ID and registration.
- Only **one ticket per plan**, unless multiple tickets were issued on the same day.

Once enrolled, their ticket will not escalate, and they agree to accept responsibility for the violation.

Where to Enroll

To set up a plan Visitors and Community Members must visit:

Allentown Parking Authority

603 W. Linden Street, Allentown, PA 18101

Office Hours:

Mon, Wed, Thurs: **8am-4:30pm**

Tues: **8am-6pm**

Fri: **7am-4pm**

Everyone is encouraged to use the 15-minute free parking available in front of the APA Office on Linden St., when coming to enroll in the program. Please be advised that your license plate **must** be entered at the pay station kiosk.

For questions, please call **610-841-9090** or email **info@allentownparking.com**.



Ways to Pay

- **Online or phone payments:** \$3 fee per ticket applies.
- **No-fee options:** Pay in person or use the **secure drop box** (no cash, please)
- **Accepted forms:** Cash (in person only), credit/debit, Apple/Google Pay, money orders, or certified checks.

Payments made after hours via the drop box are credited to the previous business day.

Important Program Requirements

- You must have **no bounced checks, chargebacks, or prior defaults** on APA plans.
- If a scheduled payment is missed, the APA will make every effort to work with you and offer a grace period where possible. However, if payments remain unresolved, the installment plan may be subject to cancellation, and the remaining balance could be referred to the district court for further review.
- Individuals who do not complete their payment plan in full may become ineligible for future installment options. This applies primarily to cases where payments stop entirely or the agreed terms are not met.

Keeping It Sustainable: A Note on Oversight

The APA is committed to offering this service while also protecting public resources. To that end, the program will follow a few important safeguards:

- APA will **monitor usage and repayment** every month.
- If necessary, the APA & its Governing Board of Directors **reserves the right to pause, revise or cease the program** based on performance.

The Purpose of the Program

- The APA's new payment plan was developed in response to public feedback expressing concern over the burden of sudden, one-time fine payments. At the urging of a former APA board member and with support from City Council — which requested this option be explored alongside any increase in fine amounts — City officials and the APA Board of Directors & Leadership partnered to design a practical, accessible solution. By leveraging existing software, the program allows individuals to resolve citations through structured, incremental payments. This initiative reflects a thoughtful, unified approach to improving both public service and financial accessibility.